

The Housing Development Agency (HDA) is a national public sector development agency that acquires and prepares land as well as develop the land and project manage the development of housing and human settlements. We carry out our activities in partnership with a range of stakeholders including national, provincial and local government and municipalities, as well as with communities, developers, financiers and other affected parties. Established in 2009, the Agency was established by an Act of Parliament in 2008 and is accountable through its Board to the Minister of Human Settlements. For more information about the HDA, please visit our website: <a href="https://www.thehda.co.za">www.thehda.co.za</a>.

The HDA has the following three-year fixed-term contract position:

**Programme Coordinator** 

**Location: KZN** 

Reference: MIH/05/KZN/2018

**Main Purpose:** To ensure that programmes are fully functional through facilitating, coordinating and supporting the Manager: Support Services with the operational functions and administrative logistics, including programme office support.

### **Key Responsibility Areas:**

# **Programme office support management:**

- Develop and implement office management systems that facilitate the smooth operation of the office and support a pleasant working environment
- Assist with the logistics of site office set up and maintenance requirements
- Manage office procurement requirements
- Design and implement business continuity procedures to ensure business stability in the event of a crisis. Attend to health and safety requirements within the office environment

## **Document management:**

- Facilitate the gathering of relevant information and reports of each programme
- Oversee storage and maintenance of existing documents within the document management system
- Provide training to users e.g. project teams, project administrators on usage of electronic version of the document management system
- Monitor and update stored information and data
- Maintain a database of service providers, clients and other key stakeholders

# Reporting:

- Compile regular technical status report
- Complete electronic document management system reporting
- Develop office business dashboard/scorecard
- Develop and complete learnings (lessons learnt) report where / when required
- Compile Expanded Public Works Report (EPWP) reports where / when required
- Compile Portfolio Management Office (PMO) reports where / when required

Complete programme project reports

#### **Knowledge Management:**

- Coordinate and monitor framework for documenting learnings (lessons learnt) quarterly reporting
- Monitor and evaluate information from various departments within the programmes
- Provide quality analysis of information from departments to provide relevant reports, proposals & recommendations to Regional Manager / Head: National Programme Design and Management

#### **General Programme Operational Support:**

- Ensure new staff receive induction and orientation training and all details are loaded on the relevant HR system
- Create and implement a system that create accessible information to all users within the various programmes
- Provide operational and administrative support to the regional offices when required
- Maintain a diary and meet schedules management for the Regional Manager / Head: National Programme
  Design and Management
- Liaise and facilitate relationships with stakeholders, including service providers and government officials with Regional Manager / Head: National Programme Design and Management
- Source and book venues and meetings rooms when required
- Ensure set-up for critical meetings are in order i.e. tools, documentations, projectors etc.
- Draft, receive approvals and distribution of relevant documentation (agenda's, minutes, report, presentations etc.) for meetings as required
- Ensure smooth running of event and quick resolution of any issues on the day

## Requirements:

- A Grade 12 certificate
- A relevant admin or business administration qualification (National Diploma)
- Five to eight years' experience in a similar role
- Competent in Microsoft Office package (Outlook, Excel, PowerPoint, Project and Word)
- Experience in basic management

Please forward a relevant CV (Clearly marked with the reference number of the position) in a Microsoft Word format to <a href="https://doi.org/10.258/ncb.21">https://doi.org/10.258/ncb.21</a>.

Should you not comply with the above requirements your application will NOT be considered.

Closing date for applications: 20 May 2018

CVs received after the closing date will NOT be considered. Kindly take note if you have not been contacted within fourteen (14) days of the closing date; please consider your application unsuccessful.

Enquiries: Noxolo Phohleli / Wandile Mhlanga: 011 656 2863

**Conditions of service:** The HDA is an equal opportunity employer ● Appointments will be made in accordance with the HDA Employment Equity policy ● The HDA reserves the right not to make an appointment.

Please do not send certificates, diplomas or testimonials. We thank all applicants for their interest. Communication will be conducted with short-listed applicants only.