# KwaZulu-Natal: Informal settlements status





#### The Housing Development Agency (HDA)

Block A, Riviera Office Park, 6 – 10 Riviera Road, Killarney, Johannesburg PO Box 3209, Houghton, South Africa 2041

Tel: +27 11 544 1000 Fax: +27 11 544 1006/7

#### Acknowledgements

• Eighty 20

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# List of abbreviations

**CORC** Community Organisation Resource Centre

EΑ **Enumeration Area** 

GHS General Household Survey

GIS Geographical Information Systems

GTI GeoTerralmage

HDA Housing Development Agency

нн Households

IES Income and Expenditure Survey

LaPsis Land and Property Spatial Information System **NDHS** National Department of Human Settlements

PSU Primary Sampling Unit Statistics South Africa Stats SA

# Introduction

In terms of the HDA Act No. 23, 2008<sup>1</sup>, the Housing Development Agency (HDA), is mandated to assist organs of State with the upgrading of informal settlements. The HDA therefore commissioned this study to investigate the availability of data and to analyse this data relating to the profile, status and trends in informal settlements in South Africa, nationally and provincially as well as for some of the larger municipalities. This report summarises available data for the province of KwaZulu-Natal.

# Data sources and definitions

A number of data sources have been used for this study. These include household level data from the 2001 Census and a range of nationally representative household surveys. Settlement level data was also reviewed, including data from the province, the eThekwini Municipality, as well as various national sources including the NDHS, the HDA and Eskom.

There is no single standard definition of an informal settlement across data sources, nor is there alignment across data sources with regard to the demarcation of settlement areas. It is therefore expected that estimates generated by various data sources will differ.

It is critical when using data to be aware of its derivation and any potential biases or weaknesses within the data. Each data source is therefore discussed briefly and any issues pertaining to the data are highlighted. A more detailed discussion on data sources is provided in the national report on informal settlements prepared for the HDA.

## 2.1 Survey and census data

Household-level data for this report was drawn from various nationally representative surveys conducted by Statistics South Africa including 2007 Community Survey (CS)<sup>2</sup>, the General Household Survey (GHS) from 2002 to 2009 and the 2005/6 Income and Expenditure Survey (IES)<sup>3</sup>. In addition, the study reviewed data from the 2001 Census<sup>4</sup>.

The census defines an informal settlement as 'An unplanned settlement on land which has not been surveyed or proclaimed as residential, consisting mainly of informal dwellings (shacks)'. In turn, the census defines an 'informal dwelling' as: 'A makeshift structure not erected according to approved architectural plans'. In the 2001 Census all residential Enumeration Areas (EAs)<sup>5</sup> are categorised as either Informal Settlements, Urban Settlements, Tribal Settlements or Farms. In addition, dwellings are categorised as either formal dwellings<sup>6</sup> or informal dwellings, including shacks not in backyards, shacks in backyards and traditional dwellings. There are therefore two potential indicators in the 2001 Census that can be used to identify households who live in informal settlements, one based on enumeration area (Informal Settlement EA) and the other based on the type of dwelling (shack not in backyard).

<sup>&</sup>lt;sup>2</sup> The Community Survey is a nationally representative, large-scale household survey. It provides demographic and socio-economic information such as the extent of poor households, access to facilities and services, levels of employment/unemployment at national, provincial and municipal level.

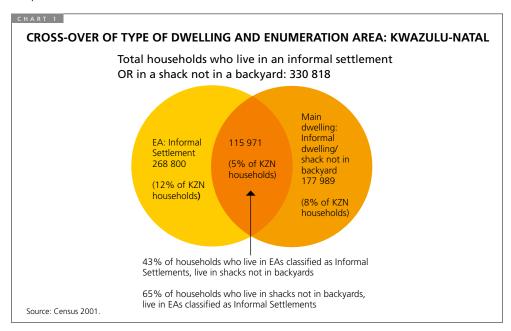
<sup>&</sup>lt;sup>3</sup> The Income and Expenditure Survey was conducted by Statistics South Africa (Stats SA) between September 2005 and August 2006 (IES 2005/2006). It is based on the diary method of capture and was the first of its kind to be conducted by Stats SA.

<sup>&</sup>lt;sup>4</sup> The Census data is available for all SA households; where more detail is required the 10% sample of this data set is used. Choice of data set is highlighted where applicable.

<sup>&</sup>lt;sup>5</sup>An EA is the smallest piece of land into which the country is divided for enumeration, of a size suitable for one fieldworker in an allocated period of time. EA type is then the classification of EAs according to specific criteria which profiles land use and human settlement in an area.

<sup>&</sup>lt;sup>6</sup>Formal dwellings include house or brick structure on a separate stand, flat in a block of flats, town/cluster/semi-detached house, house/flat/room in backyard and a room/flatlet on a shared property.

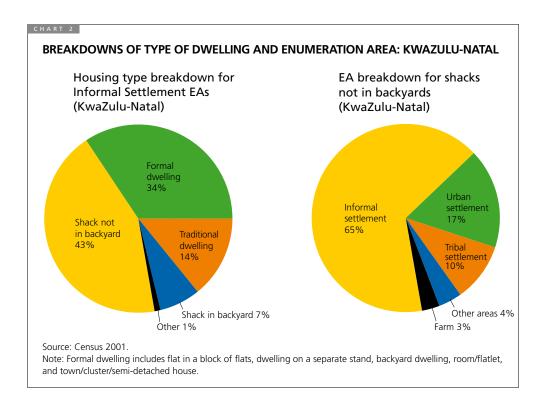
According to the 2001 Census, 178,000 households in KwaZulu-Natal (8% of households) lived in an informal dwelling or shack not in a backyard in 2001 while 269,000 households (12% of households) lived in enumeration areas that are characterised as Informal Settlements. Just under 116,000 households lived in both.



Unlike census data, survey data does not provide an EA descriptor. However, surveys do provide an indication of dwelling types, aligned with the main categories defined in the census. In the absence of an EA descriptor for informal settlements, the analysis of survey data relies on a proxy indicator based dwelling type, namely those who live in an 'informal dwelling/shack, not in backyard e.g. in an informal/squatter settlement'.

Census data can provide an indication of the suitability of this proxy. According to the Census, of those households in KwaZulu-Natal who live in EAs categorised as Informal Settlements, 43% live in shacks not in backyards. A further 34% of households in these EAs live in formal dwellings, 14% live in traditional dwellings and 7% live in shacks in backyards (it is not clear whether the primary dwelling on the property is itself a shack).

Conversely the data indicates that 35% of all households in KwaZulu-Natal who live in shacks not in a backyard do not, in fact, live in EAs categorised as Informal Settlements. 17% live in EAs categorised as Urban Settlements and 10% live in Tribal Settlement EAs.



The analysis based on surveys using the dwelling type indicator 'shack not in backyard' to identify households who live in informal settlements should therefore be regarded as indicative as there is insufficient data in the surveys to determine whether these households do, in fact, live in informal settlements as defined by local or provincial authorities.

A further challenge with regard to survey data relates to the sampling frame. In cases where survey sample EAs are selected at random from the Census 2001 frame, newly created or rapidly growing settlements will be under-represented. Given the nature of settlement patterns, informal settlements are arguably the most likely to be under-sampled, resulting in an under-count of the number of households who live in an informal settlement. Further, if there is a relationship between the socio-economic conditions of households who live in informal settlements and the age of the settlement (as it seems plausible there will be) a reliance on survey data where there is a natural bias towards older settlements will result in an inaccurate representation of the general conditions of households who live in informal settlements. This limitation is particularly important when exploring issues relating to length of stay, forms of tenure and access to services. A second word of caution is therefore in order: survey data that is presented may under-count households in informal settlements and is likely to have a bias towards older, more established settlements.

An additional consideration relates to sample sizes. While the surveys have relatively large sample sizes, the analysis is by and large restricted to households who live in shacks not in backyards, reducing the applicable sample size significantly. Analysis of the data by province or other demographic indicator further reduces the sample size. In some cases for KwaZulu-Natal the resulting sample is simply too small for analysis as summarised on the following page.

SAMPLE SIZES IN THE DIFFERENT SURVEYS									
	Census 2001		Community Survey 2007		Income and Expenditure Survey 2005/6		General Household Survey 2009		
	Total number of households	Total number of households living in shacks not in a backyard	Households living in informal settlement EAs	Total survey sample size	Sample size for households living in shacks not in a backyard	Total survey sample size	Sample size for households living in shacks not in a backyard	Total survey sample size	Sample size for households living in shacks not in a backyard
KwaZulu- Natal	2 203 350	177 989	268 800	44 160	2 654	4 732	153	4 168	272
eThekwini	824 081	123 450	204 812	13 737	1 823				

Source: Census 2001 (10% sample), Community Survey 2007, IES 2005/6, GHS 2009; Household databases.

A final consideration relates to the underlying unit of analysis. Survey and census data sources characterise individuals or households rather than individual settlements. These data sources provide estimates of the population who live in informal settlements as well as indications of their living conditions. The data as it is released cannot provide an overview of the size, growth or conditions at a settlement level<sup>7</sup> although it is possible to explore household-level data at provincial and municipal level depending on the data source and sample size.

The definition of a household is critical in understanding household level data. By and large household surveys define a household as a group of people who share a dwelling and financial resources. According to Statistics SA 'A household consists of a single person or a group of people who live together for at least four nights a week, who eat from the same pot and who share resources'. Using this definition, it is clear that a household count may not necessarily correspond to a dwelling count; there may be more than one household living in a dwelling. Likewise a household may occupy more than one dwelling structure.

From the perspective of household members themselves the dwelling-based household unit may be incomplete. Household members who share financial resources and who regard the dwelling unit as 'home' may reside elsewhere. In addition, those who live in a dwelling and share resources may not do so out of choice. Household formation is shaped by many factors, including housing availability. If alternative housing options were available the household might reconstitute itself into more than one household. Thus, while the survey definition of a household may accurately describe the interactions between people who share a dwelling and share financial resources for some or even most households, in other cases it may not. The surveys themselves do not enable an interrogation of this directly.

<sup>&</sup>lt;sup>7</sup>It may be possible for Statistics South Africa to match EA level data from the 2001 Census to settlements to provide an overview of specific settlements. Given that the Census data is ten years old, and that conditions in informal settlements are likely to have changed significantly since then, the feasibility of this analysis was not established.

#### 2.2 Other data from Stats SA

A dwelling frame count was provided by Stats SA for the upcoming 2011 Census. The Dwelling Frame is a register of the spatial location (physical address, geographic coordinates, and place name) of dwelling units and other structures in the country<sup>8</sup>. It has been collated since 2005 and is approximately 70% complete. The Dwelling Frame is used to demarcate EAs for the 2011 Census<sup>9</sup>.

There are 257 sub-places in KwaZulu-Natal with at least one EA classified as 'Informal Residential' totalling 1,061 EAs (covering a total area of 256.49 square kilometres). There are Dwelling Frame estimates for 192 (75%) of these 'Informal Residential' EAs, totalling 63,298 Dwelling Frames. Since the Dwelling Frame is only approximately 70% complete, and not all units are counted within certain dwelling types, the count should not be seen as the official count of dwellings or households within the EA Type.

# 2.3 National Department of Human Settlements (NDHS) and LaPsis

The 2009/2010 Informal Settlement Atlas compiled by the NDHS indicates there are 647 informal settlement polygons in KwaZulu-Natal. No household estimates are provided.

LaPsis (Land and Property spatial information system), an online system developed by the HDA, builds on the data gathered by the NDHS and overlays onto it land and property data including cadastre, ownership, title documents and deeds (from the Deeds Office), administrative boundaries (from the Demarcation Board) and points of interest from service providers such as AfriGIS<sup>11</sup>. The data indicates there are 670 informal settlements in KwaZulu-Natal; only one of these has a household count.

# 2.4 Eskom's Spot Building Count (also known as the Eskom Dwelling Layer)

Eskom has mapped and classified structures in South Africa using image interpretation and manual digitisation of high resolution satellite imagery. Where settlements are too dense to determine the number of structures these areas are categorised as dense informal settlements. Identifiable dwellings and building structures are mapped by points while dense informal settlements are mapped by polygons.

Shape files provided by Eskom revealed 30 polygons categorised as Dense Informal Settlements in KwaZulu-Natal, covering a total area of 1.8 square kilometres. The dataset does not characterise the areas, nor does it match areas to known settlements. Latest available data is based on 2008 imagery. Eskom is currently in the process of mapping 2009 imagery and plans to have mapped 2010 imagery by the end of the year.

<sup>8</sup> Bhekani Khumalo (2009), before The Dwelling Frame project – ie The Dwelling Frame project as a tool of achieving socially-friendly Enumeration Areas' boundaries for Census 2011, South Africa', Statistics South Africa.

<sup>9</sup> An EA is the smallest piece of land into which the country is divided for enumeration, of a size suitable for one fieldworker in an allocated period of time. EA type is then the classification of EAs according to specific criteria which profiles land use and human settlement in an area.

<sup>&</sup>lt;sup>10</sup>The EA descriptor for informal settlements in the 2011 Census is 'Informal Residential': in 2001 the EA type was 'Informal Settlements.'

<sup>&</sup>lt;sup>11</sup> AfriGIS was given informal settlements data by the provincial departments of housing to create the map layers.

# 2.5 Community Organisation Resource Centre (CORC)

CORC is an NGO that operates in all provinces across the country, with the aim of providing support to 'networks of communities to mobilise themselves around their own resources and capacities' 12. In order to provide a fact base to enable communities to develop a strategy and negotiate with the State with regard to service provision and upgrading, CORC profiles informal settlements and undertakes household surveys. These surveys have been conducted in areas across the country by community members in these settlements. Community members are trained by CORC and are provided with a basic stipend to enable them to do their work. Improvements are made to questionnaires using community consultation and professional verification. This ensures that comprehensive and relevant data is collected. CORC also gathers other settlement level data on service provision including the number and type of toilets and taps. A list of settlements that have been enumerated recently in KwaZulu-Natal is summarised below, together with household and population estimates.

ENUMERATION OF INFORMAL SETTLEMENTS BY CORC IN KWAZULU-NATAL							
Name of settlement	Region	Date	Number of households	Population			
Ntuzuma G	eThekwini	December 2009	1 052	4 039			
Umlazi	eThekwini	July 2010	1 908	1 098			
Dunbar	eThekwini	July 2010	551	1 817			
Quarry Road	eThekwini	February 2011	189	358			

#### 2.6 Provincial data: KwaZulu-Natal

KwaZulu-Natal defines an informal settlement in accordance with the 2009 National Housing Code's Informal Settlement Upgrading Programme<sup>13</sup>. An additional criterion in defining an informal settlement stipulates that informal settlements must be located in urban and peri-urban areas. The KwaZulu-Natal Department of Human Settlements thus excludes informal settlements in rural areas. There is no criteria defined to distinguish between peri-urban and rural settlements and they recommend using 'common sense' to do so.

Provincial and municipal maps have been developed to reflect the size and location of all informal settlements in the municipality and preliminary prioritisation for their development. These were developed using GIS data (e.g. transport routes, social amenities), data from the municipalities, and other external data sources such as Eskom's Spot Building Count data from 2008 and Department of Land Affairs Urban Edge data from 2008<sup>14</sup>. Where possible, specific sites were identified and overlaid against the latest available aerial photography<sup>15</sup>.

 $<sup>^{\</sup>rm 12}\,\mbox{See}$  http://www.sasdialliance.org.za/about-corc/

<sup>13 2009</sup> National Housing Code, Incremental Interventions: Upgrading Informal Settlements (Part 3).

<sup>&</sup>lt;sup>14</sup> An urban edge is a demarcated line to manage, direct and control the outer limits of development around an urban area.

 $<sup>^{\</sup>rm 15}$  There is no indication as to which areas these were or what year the photography was from.

The recent Informal Settlement Eradication Strategy for KwaZulu-Natal<sup>16</sup> estimates 306,076 households in KwaZulu-Natal reside in informal settlements located within the 51 municipalities in the province<sup>17</sup>. 95% of these households are located within 11 municipalities<sup>18</sup>, with 78% located within eThekwini Municipality alone (494 settlements comprising 239,436 households). In some cases informal settlements may have been reclassified as rural settlements (e.g. Ndwedwe). The scale of informal settlements has generally grown since 2001.

### 2.7 Municipal data: eThekwini

eThekwini defines shacks in an informal settlement as: 'Structures which are made of rudimentary materials (wood, cardboard, metal sheets, mud, etc.) without any building plans approved, often on land that has been illegally occupied. Services are very basic or not available at all.'

An Informal Settlement Programme (ISP) database has been developed, which is a spreadsheet containing GIS data and data on the informal settlements (e.g. location, services, nature of land occupied) as well as proposed interventions and time frames for these interventions. Data for the ISP was collected from the year 2000 and is being continually updated.

The most recent dwelling count is based on 2007 aerial photographs (although 2010 photos are available). Other data is used to estimate the number of households (as opposed to dwellings) such as physical household counts conducted annually or bi-annually. Other surveys include the Quality of Life surveys undertaken by eThekwini's Corporate Policy Unit incorporating a number of communities.

Current estimates indicate that there are approximately 239,000 households residing in an estimated 420 informal settlements which are not currently being upgraded or recently approved by the Provincial Department of Human Settlements for upgrading. A further 80 informal settlements are being upgraded or have been approved for upgrading.

<sup>16</sup> KwaZulu-Natal Human Settlements (February 2011), Informal Settlement Eradication Strategy for KwaZulu-Natal, Project Preparation Trust of KwaZulu-Natal.

<sup>&</sup>lt;sup>17</sup> KwaZulu-Natal is divided into one metropolitan municipality (eThekwini) and ten district municipalities. The ten district municipalities are in turn divided into a total of fifty local municipalities.

<sup>18</sup> eThekwini, Msunduzi, Newcastle, uMhlathuze, Abaqulusi, KwaDukuza, Hibiscus Coast, Mandeni, Umdoni, Emnambithi and Greater Kokstad

# The number and size of informal settlements in KwaZulu-Natal

### 3.1 Estimating the number of households who live in informal settlements

According to the Census, 269,000 households in KwaZulu-Natal (12% of households in the province) lived in EAs classified as Informal Settlements in 2001<sup>19</sup>. 38% lived in enumeration areas classified as Urban Settlements and a further 38% in EAs classified as Tribal Settlements. KwaZulu-Natal province accounts for 24% of all households in informal settlement EAs in the country (it accounts for 19% of all households overall).

Census data at a municipal level is summarised below for KwaZulu-Natal.

HOUSEHOLDS LIVING IN INFORMAL SETTLEMENT EAS IN KWAZULU-NATAL							
Municipality	Number of HH in Informal Settlement EA	% of HH in municipality/ province that live in Informal Settlement EAs					
Amajuba	1 847	1.9%					
eThekwini	204 812	24.9%					
iLembe	17 323	13.3%					
Sisonke	2 977	3.9%					
Ugu	1 025	0.6%					
uMgungundlovu	36 973	15.7%					
uMkhanyakude	0	0%					
uMzinyathi	280	0.3%					
uThukela	1 692	1.2%					
uThungulu	1 668	0.9%					
Zululand	202	0.1%					
KwaZulu-Natal	268 800	12.2%					

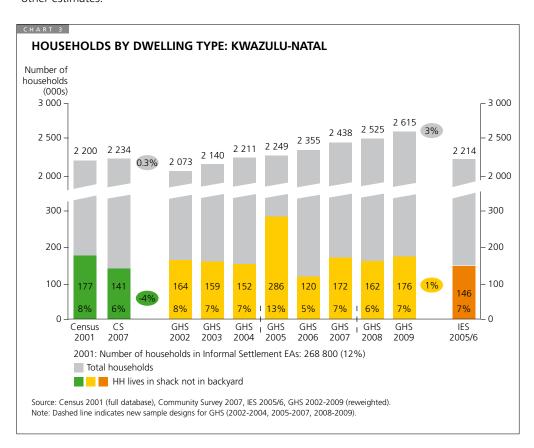
Source: Census 2001

<sup>&</sup>lt;sup>19</sup> With regards to settlement type, Informal Settlement is one of the ten EA descriptors used

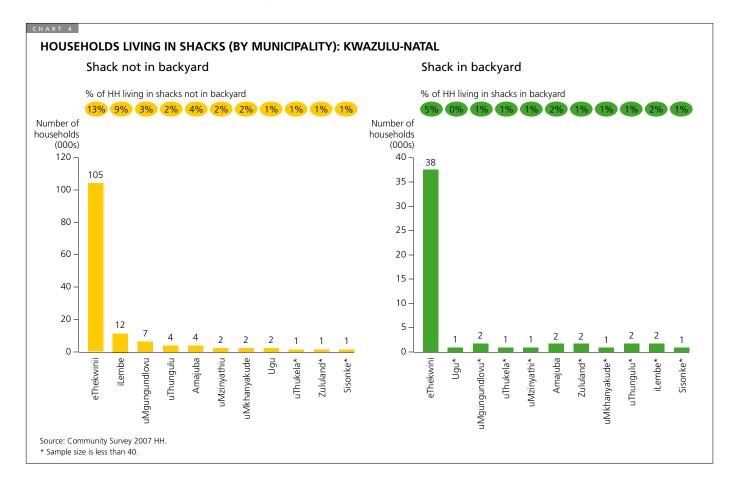
According to the 2007 Community Survey, 141,000 households (approximately 6% of households in KwaZulu-Natal) live in shacks not in backyards, down from 177,000 households (8% of households) in 2001 as reported by the Census. In terms of absolute numbers there was a decrease of around 36,000 in the number of households living in shacks not in backyards between 2001 and 2007.

According to the 2007 Community Survey roughly 12% of households in shacks not in backyards live in this province (roughly 18% of all households in the country live in this province).

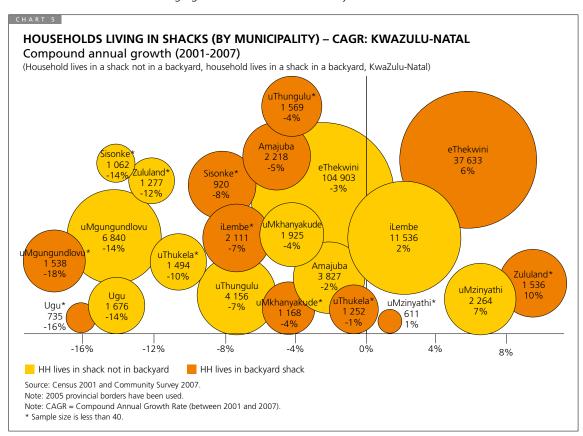
Survey-based provincial estimates of the number of households who live in shacks not in backyards vary, sometimes quite significantly. For instance, in 2007 the Community Survey estimates around 141,000 households living in shacks not in backyards in KwaZulu-Natal while the 2007 GHS estimates around 172,000 such households. Estimates based on the GHS indicate an annual growth of 1% between 2002 and 2009, while estimates based on the Census and Community Survey indicates an annual growth of -4% between 2001 and 2007. A comparison of census and survey data based on a number of sources is summarised below. Note the very high estimate generated by the GHS for shacks not in backyards in 2005, a number which is out of line with other estimates.



According to the 2007 Community Survey, at just under 105,000 eThekwini has the highest number and proportion of households living in shacks not in backyards of all municipalities in KwaZulu-Natal. The chart below summarises municipal-level data for all households who live in shacks – both not in backyards and in backyards.



Data from the 2001 Census and the 2007 Community Survey can be used to identify areas where growth in the number of households living in shacks not in backyards has been particularly rapid. This data is summarised in the bubble chart below. The size of the bubble indicates the size of the segment in 2007 while its location along the x-axis indicates the annual rate of growth. Of course in some of these areas high growth has occurred off a very low base.



## 3.2 Estimating the number of informal settlements

While survey and census data provide an estimate based on households, various data sources provide estimates of the number of informal settlements. LaPsis estimates 670 informal settlements across the province while the Atlas data set from the NDHS indicates 647 informal settlement polygons.

Available data sources at a 'settlement' level are summarised below together with household level data based on the 2001 Census and the 2007 Community Survey. Note that settlements are identified and defined differently in these data sources.

TABLE 4	ESTIMATES AND/OR COUNTS OF INFORMAL SETTLEMENTS AND HOUSEHOLDS										
	Number of informal settlements							Number of households in informal settlements			
	LaPsis: Informal settlements	Atlas: Informal settlement polygons	Stats SA: Sub places with at least one EA classified as 'Informal Residential'	Eskom: Polygons classified as 'Dense Informal'	Provincial estimates	Municipal estimates	Census 2001: HH in informal settlement EA	Census 2001: HH in shacks not in backyards	Commu- nity Survey 2007: HH in shacks not in backyards	Provincial estimates	Municipal estimates
Amajuba	17	17					1 847	4 347	3 827		
eThekwini	546	546			494	500	204 812	123 450	104 903	239 436	239 000
iLembe	-	-					17 323	10 392	11 536		
Sisonke	11	-					2 977	2 601	1 062		
Ugu	17	13					1 025	4 266	1 676		
uMgun- gundlovu	32	24					36 973	16 972	6 840		
uMkhan- yakude	-	-					0	2 500	1 925		
uMzinyathi	-	-					280	1 510	2 264		
uThukela	-	-					1 692	2 811	1 494		
uThungulu	21	21					1 668	6 346	4 156		
Zululand	26	26					202	2 794	1 277		
KwaZulu- Natal	670	647	257	30			268 800	177 989	140 961	306 076	

<sup>\*</sup> Households in informal settlements to be upgraded between 2010/11 and 2013/14 (Outcome 820): 76,200 in KwaZulu-Natal.

While both LaPsis and Atlas databases rely on provincial data and should therefore be aligned with provincial estimates, there are often differences. For instance, eThekwini estimates 500 informal settlements while LaPsis reflects 546 in this municipality. eThekwini estimates 239,000 households living in informal settlements in the municipality while the 2007 Community Survey indicates 105,000 households living in shacks not in backyards and the 2001 Census reflects 205,000 households living in enumeration areas classified as informal settlements in this municipality.

These differences most probably arise as a result of different data currency; provincial or municipal estimates may have been collated more recently than national estimates. Variances may also reflect a lack of alignment regarding the definition of an informal settlement as well as different data collection methodologies.

<sup>&</sup>lt;sup>20</sup> Outcome 8 relates to Sustainable Human Settlements and Improved Quality of Life. National government has agreed on twelve outcomes as a key focus of work between 2010/11 and 2013/14.

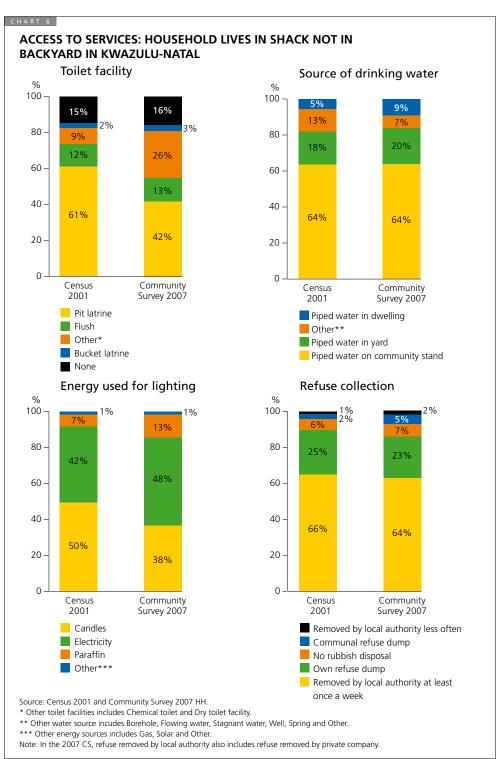
# **Profiling informal** settlements in KwaZulu-Natal

The analysis of survey data investigates the characteristics of the dwellings and the profile of households and individuals living in shacks not in backyards. As noted this variable is a proxy for households who live in informal settlements. Where available, Census 2001 data relating to households who live in Informal Settlement EAs has been summarised in the introductory comments at the start of each sub-chapter.

## 4.1 Basic living conditions and access to services

In 2001, 29% of KwaZulu-Natal households living in informal settlement EAs had piped water in their dwelling or on their yard. A further 31% could obtain piped water within 200 metres of their dwellings. 31% had access to piped water in excess of 200 metres from their dwellings (there is no indication of how far away the water source is) while 9% had no access at all. 12% of households in informal settlement EAs had flush toilets, 66% used pit latrines, 2% used bucket latrines and 11% had chemical toilets; the remaining 8% had no access to toilet facilities. 54% of households in informal settlement EAs used electricity for lighting and 68% had their refuse removed by the local authority.

Key trends relating to access to services for households living in shacks not in backyards are summarised in the chart below.



Access to services appears to have improved slightly or remained about the same between 2001 and 2007. The proportion of households who live in shacks not in backyards who say they have no toilet facilities increased slightly from 15% in 2001 to 16% in 2007. There was a noticeable shift away from pit latrines towards other toilet facilities including chemical and dry toilets. Drinking water access improved slightly while use of electricity for lighting increased from 42% to 48% between 2001 and 2007. In 2001, 67% of households that live in shacks not in a backyard had their refuse removed by the local authority. In 2007, 65% of households that live in a shack not in a backyard had their refuse removed by the local authority or a private company.

As has been highlighted, a word of caution is required in interpreting this data given potential biases in the sample design towards more established settlements where service provision is better.

#### 4.2 Profile of households and families

In 2001, 23% of KwaZulu-Natal households living in informal settlement EAs were single person households. The average household size was 3.7. 20% of households were living in over-crowded conditions. The majority of households were headed by males (56%).

According to the 2007 Community Survey, 25% of households in KwaZulu-Natal living in shacks not in backyards comprise a single individual. This is not significantly different than the national average for households living in shacks not in backyards where 23% comprise a single individual. 38% of KwaZulu-Natal households living in shacks not in backyards comprise four or more persons. The average household size of households in KwaZulu-Natal living in shacks not in backyards in 2007 is 3.4 (also 3.4 in 2001), compared to 4.2 in 2007 for those living in formal dwellings (up from 4.0 in 2001). 26% of households living in shacks not in backyards live in overcrowded conditions<sup>21</sup>.

Household heads in shacks not in backyards are also noticeably younger than those in formal dwellings; 43% are under the age of 35 compared to 22% in households who live in formal dwellings.

171,000 children under the age of 18 live in shacks not in backyards corresponding to 34% of the total population who live in such dwellings in the province. According to the Community Survey 50% of households in shacks not in backyards have one or more children.

Data from the GHS can be used to explore the relationships between household members in more detail. While the Community Survey finds that one quarter of households are single person households as noted above, the 2009 GHS indicates that roughly 44% of households living in shacks not in backyards comprise single persons. That survey indicates that 14% of households living in shacks not in backyards are nuclear families comprising a household head, his or her spouse and children only. Single parent households, at 15% of households in shacks not in backyards are also noticeable (91% of single parent households are headed by a woman). 19% of households who live in shacks not in backyards contain extended family members or unrelated individuals<sup>22</sup>. Average household size in KwaZulu-Natal for shacks not in backyards has steadily decreased from 2.9 in 2004 to 2.5 in 2009.

<sup>&</sup>lt;sup>21</sup> A household is considered over-crowded if there are more than two people per room. It is possible that this estimate is understated in the case where more than one household inhabits the same dwelling.

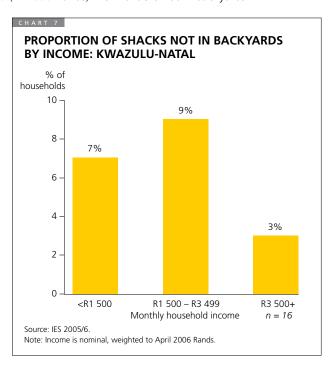
<sup>&</sup>lt;sup>22</sup> Compared to KwaZulu-Natal households who live in formal housing, the household composition of KwaZulu-Natal households in shacks not in backyards differs most noticeably with respect to single person households and households that contain extended family or non-related members. 26% of KwaZulu-Natal households in formal dwellings comprise a single individual while 36% include extended family members or non-related members. 17% are nuclear families and 12% single parents – statistics which are not very different from those relating to households living in shacks not in backyards.

## 4.3 Income and expenditure

#### **4.3.1 Income**

While both the 2001 Census and the 2007 Community Survey gather some data on income, the quality of this data is relatively poor. A far more reliable source of this data is the 2005/6 Income and Expenditure Survey (IES). That data source indicates that 88% of households who live in shacks not in backyards have a household income of less than R3,500 per month measured in 2006 Rand terms. Inflating incomes to 2010 Rands (and assuming no real shift in income) 73% of households living in shacks not in backyards earn less than R3,500 per month in 2010 Rand terms.

As expected, the survey indicates that the proportion of households living in shacks not in backyards declines as incomes increase. Around 8% of all households in KwaZulu-Natal earning less than R3,500 (in 2006 Rands) live in shacks not in backyards.



The 2007 GHS indicates that 135,000 adults aged 15 and above living in shacks not in backyards are employed. That same data indicates an unemployment rate of 23%, below the provincial average of 28% for adults aged 15 and above. According to the 2009 GHS, the primary income source for households in shacks not in backyards is salaries and wages (68%). 17% say their main income source is remittances and a further 10% rely mostly on pensions and grants.

2004 Labour Force Survey data indicates that 22% of employed individuals living in shacks not in backyards are employed in the informal sector, a proportion that is the same as the provincial average (23%). 57% are employed in the formal sector (two thirds of them are permanently employed) and a further 20% are domestic workers. 5% of all employed individuals living in shacks not in backyards in the province work in agriculture<sup>23</sup>.

<sup>&</sup>lt;sup>23</sup> This includes agriculture, hunting, forestry and fishing

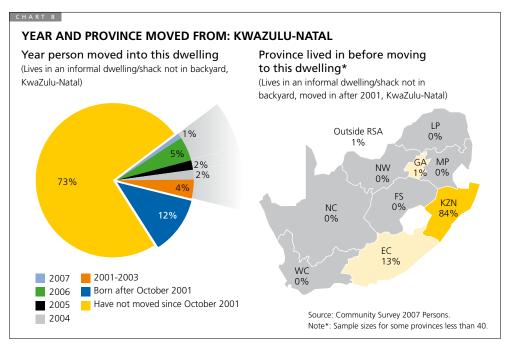
#### 4.3.2 Expenditure

According to the IES, the proportion of households living in shacks not in backyards that transfer maintenance or remittances<sup>24</sup> at 59% is well above the average for KwaZulu-Natal households as a whole  $(32\%)^{25}$ .

## 4.4 Age of settlements and permanence

In 2001, the majority of households living in informal settlement EAs in KwaZulu-Natal (79%) were living there five years previously. In 2001, 50% of households living in informal settlement EAs claimed to own their dwelling; 21% rented and 27% occupied the dwelling rent-free. 26% of households in informal settlement EAs had another dwelling aside from their main dwelling.

Analysis of data from the 2007 Community Survey indicates that the majority of people living in KwaZulu-Natal in a shack not in a backyard in 2007 had been living there for an extended period of time. Across the province, 73% said they had not moved since 2001. Of those who said they had moved, the majority moved within KwaZulu-Natal. 13% of those who moved came from the Eastern Cape.



According to the 2009 GHS, 88% of households living in shacks not in backyards indicate that they were living in a shack not in backyard five years previously<sup>26</sup>. The survey does not indicate whether the dwelling or the broad location of the dwelling is the same.

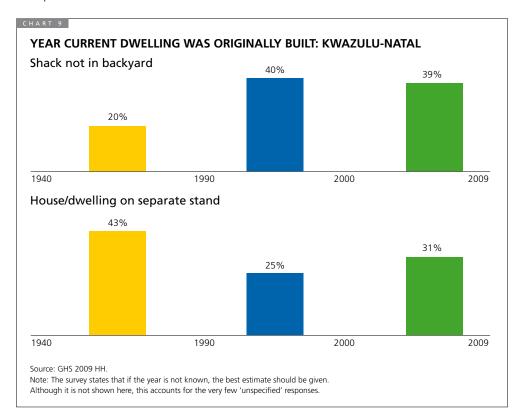
<sup>&</sup>lt;sup>24</sup> Both cash and in kind payments.

<sup>&</sup>lt;sup>25</sup> For single person households living in shacks not in backyards in KwaZulu-Natal, this proportion is 63%.

 $<sup>^{\</sup>rm 26}\,\mbox{For all}$  South African households in shacks not in backyards, the proportion is 89%

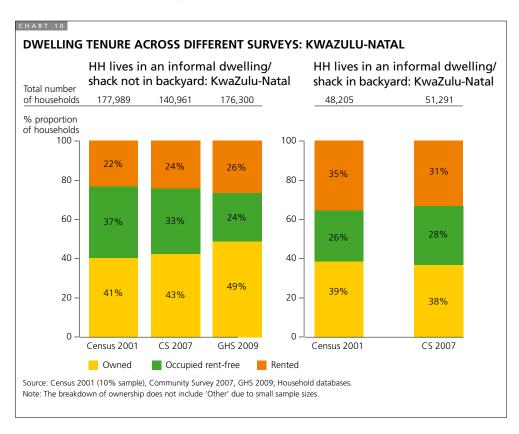
There may be some basis for a degree of scepticism when looking at this data. As noted in the overview of data sources, there may well be a sampling bias towards older, more established settlements. In addition, if households in informal settlements believe there is a link between the duration of their stay in that settlement and their rights either to remain in the settlement or to benefit from any upgrading programmes they may well have an interest in over-stating the length of time they have lived in their dwellings.

The 2009 GHS asks respondents when (i.e. in what year) their dwellings were originally built<sup>27</sup>. The data indicates that 39% of shacks not in backyards were built within the past ten years. The survey data indicates that shacks not in backyards tend to be newer than houses or dwellings on separate stands as summarised below.



<sup>&</sup>lt;sup>27</sup> It would be unsurprising if many households, particularly those that rent their dwellings or those that occupy older dwellings, do not know when their dwellings were constructed. In such cases, the questionnaire directs respondents to provide a best estimate. There is no indicator in the data as to whether the household has estimated the answer or knows the answer.

Data on tenure status can also provide an indication of permanence. The primary survey categories include rental, ownership (with or without a mortgage or other form of finance) and rent free occupation. Survey data on tenure from various data sources is summarised below. Broadly speaking, data from the 2001 Census, the 2007 Community Survey and the 2009 General Household Survey paint a similar picture. These sources indicate that rental is relatively high compared to other provinces<sup>28</sup> a larger proportion of households say they own their dwelling rather than occupy their dwelling rent-free.



Data on tenure status can be difficult to interpret. On the one hand those who say they own their dwellings may be communicating a strong sense of belonging and permanence despite the informal nature of the dwelling. Alternatively those who say they own their dwellings may simply be referring to their ownership of the building materials used to construct their dwellings. While some respondents who own the physical materials used to build their dwellings, but not the land on which it is located, may indicate they occupy their dwellings rent free, others may justifiably indicate that they own their shacks. Data on rentals is also difficult to interpret. Some households who say they rent their shacks may own the building materials but rent the land; if they were to be evicted from the land they would still retain possession of the dwelling materials. Other renter households may rent both the structure and the land.

<sup>&</sup>lt;sup>28</sup> For all households in South Africa that live in shacks not in backyards, the proportion that rent in 2001 and 2007 are 13% and 11% respectively, while the 2009 GHS indicates that 16% rent.

## 4.5 Housing waiting lists and subsidy housing

According to the 2009 GHS, 43,000 (25%) of households in shacks not in backyards have at least one member on the waiting list for an RDP or state subsidised house. Conversely, of the 301,000 households with at least one member on the housing waiting list, 14% live in shacks not in backyards; 42% live in a dwelling/structure on a separate stand and 35% in a traditional dwelling. More than 50% of households in shacks not in backyards have been on the waiting list for four or more years.

Data from the 2009 GHS explores whether any household members have received a government housing subsidy. For households living in shacks not in backyards a very low percentage (1%) report having received a subsidy. Of course many households living in informal settlements that have received a subsidy are unlikely to own up to this.

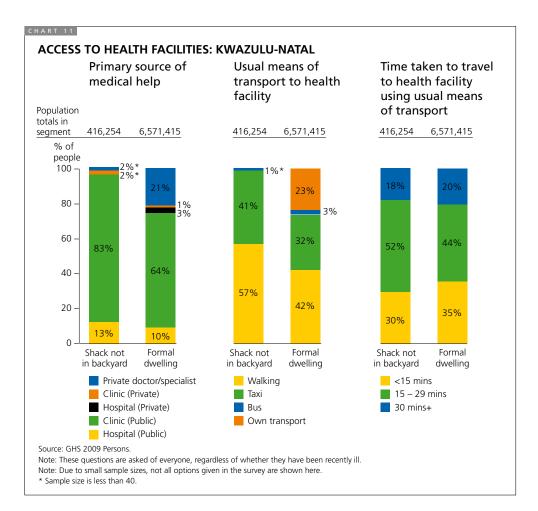
Data from the same survey can be used to explore how many households who live in shacks not in backyards might be eligible to obtain a subsidised house. Criteria include a household income of less than R3,500 per month, a household size of more than one individual, no ownership of another dwelling, and no previous housing subsidy received. Using these criteria, around 61,000 households living in shacks not in backyards (35% of households in this category) appear to qualify to be on the waiting list.

When interpreting this data it is important to recall the definition of households used in surveys. Households are not necessarily stable units nor are they necessarily comprised of individuals who would choose to live together if alternative accommodation was available. It is therefore plausible that some households may reconstitute themselves if one current household member were to obtain a subsidised house.

## 4.6 Health and vulnerability

The 2009 GHS indicates that approximately 16% of individuals who live in a shack not in a backyard say they have suffered from an illness or injury in the past month. This is not noticeably different to the disease burden reported by those living in formal dwellings. Of course the subjective 'norm' may differ across communities. More affluent individuals living in formal dwellings in well serviced neighbourhoods who are generally in good health may have a lower 'sickness threshold'; the symptoms they experience when they report being ill may not warrant a mention by an individual whose immunity is generally compromised. It should also be noted that there may be an age skew. Individuals who live in shacks not in backyards are typically younger; holding other things constant, one should therefore expect a lower burden of disease for those living in shacks not in backyards.

Those living in shacks not in backyards are more likely than those who live in formal dwellings to use public clinics as their primary source of medical help. About 57% walk to their medical facility and 82% take less than 30 minutes to get there using their usual means of transport. This is not noticeably different from those who live in formal dwellings. Once again a word of caution is in order; the data may be biased towards better established dwellings that have access to facilities.



Another critical issue within informal settlements relates to risk of fire and flooding; the higher the density of the settlements and poorer the quality of building materials the greater the risk. None of the nationally representative surveys explore past experience of such events, exposure to these risks or ability to mitigate these risks should they occur. However there is some survey data relating to the durability of the dwelling structure. According to the GHS, 73% of households living in shacks not in backyards in KwaZulu-Natal live in dwellings where the conditions of the walls or the roof is weak or very weak. This is similar to households who live in backyard shacks (72%), and it is higher than the corresponding percentage for households who live in traditional dwellings (51% have weak or very weak walls or roofs) and formal housing<sup>29</sup> (where the corresponding statistic is 12%).

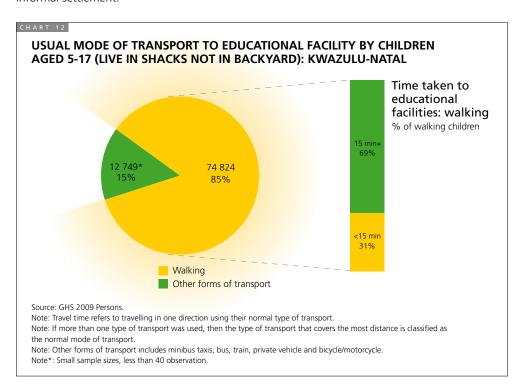
<sup>&</sup>lt;sup>29</sup> Formal housing includes dwelling/house or brick structure on a separate stand/yard, flat/apartment in a block of flats, room/flatlet on a property or a larger dwelling/servants quarters, town/cluster/semi-detached house, dwelling/house/flat/room in backyard.

#### 4.7 Education

In 2001, 16% of KwaZulu-Natal adults aged 18 and above living in informal settlement EAs had no schooling; 15% had a Matric and a further 2% completed Technikon, University or other Post Matric.

According to the 2009 GHS, 80% of adults aged 18 and above living in shacks not in backyards have not completed matric; 8% have no schooling. 89% of children aged 5 to 18 who live in shacks not in backyards go to school compared to the provincial average of 93%30.

85% of school-going children who live in shacks not in backyards walk to school. As has been highlighted above, a word of caution is required in interpreting this data given potential biases in the sample design towards more established settlements. There is no data to determine whether these schools were built to service a newly created informal settlement or whether the school was originally built to meet the needs of more formal communities in the vicinity. In the case of the latter, the existence of a school may have been part of the impetus for the creation of an informal settlement.



<sup>30 26%</sup> of children in South Africa aged 0-4 living in shacks not in backyards currently attend an Early Childhood Development Centre (ECD) compared to 29% for the country as a whole while 88% of children in South Africa aged 5 to 18 who live in shacks not in backvards go to school compared to the national average of 93%.

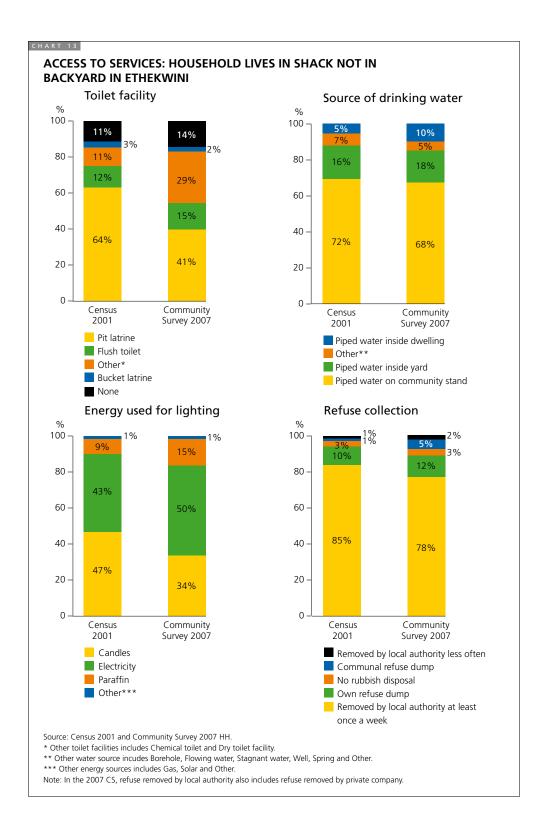
# Profiling informal settlements in eThekwini

### 5.1 Basic living conditions and access to services

#### 5.1.1 Household-level data

In 2001, 27% of eThekwini households living in informal settlement EAs had piped water in their dwelling or on their yard. A further 33% could obtain piped water within 200 metres of their dwellings. 32% had access to piped water in excess of 200 metres from their dwellings (there is no indication of how far away the water source is) while 8% had no access at all. 11% of households in informal settlement EAs used flush toilets, 3% used bucket latrines, 66% used pit latrines and 13% made use of chemical toilets; the remaining 8% had no access to toilet facilities. 52% of households in informal settlement EAs used electricity for lighting and 80% had their refuse removed by the local authority.

Key trends relating to access to services for households living in shacks not in backyards are summarised in the chart on the following page.



Access to services does not appear to have improved significantly between 2001 and 2007. The proportion of households who live in shacks not in backyards who say they have no toilet facilities increased from 11% in 2001 to 14% in 2007 although there was a noticeable shift away from pit latrines towards other toilet facilities such as chemical and dry toilets. Drinking water access improved slightly while use of electricity for lighting increased from 43% to 50% between 2001 and 2007. 86% of households that live in shacks not in a backyard had their refuse removed by the local authority in 2001 while in 2007, 80% had their refuse removed by the local authority or a private company.

As has been highlighted, a word of caution is required in interpreting this data given potential biases in the sample design towards more established settlements where service provision is better.

#### 5.1.2 Settlement-level data

According to the municipality, all settlements in eThekwini have access to water (as per National guidelines) and refuse removal via community-based contractors. A rapid sanitation roll-out programme is in place to provide settlements with communal ablution facilities and Urine Diversion schemes (where no bulks are available). The Metro is also implementing its Interim Services Programme which provides, in addition to water and sanitation, access roads and footpaths with associated storm water controls, and electricity (two pilot projects have already been implemented affecting 2,800 households).

#### 5.2 Profile of households and families

In 2001, 24% of eThekwini households living in informal settlement EAs were single person households. The average household size was 3.6. 21% of households were living in over-crowded conditions. The majority of households were headed by males (57%).

According to the 2007 Community Survey, 24% of households living in shacks not in backyards comprise a single individual. 39% of households living in shacks not in backyards comprise four or more persons. The average household size of households living in shacks not in backyards is 3.4 (compared to 4.0 for those living in formal dwellings). 26% of households living in shacks not in backyards live in over-crowded conditions<sup>31</sup>.

Household heads in shacks not in backyards are also noticeably younger than those in formal dwellings; 45% are under the age of 35 compared to 21% in households who live in formal dwellings.

127,000 children under the age of 18 live in shacks not in backyards corresponding to 33% of the total population in eThekwini who live in such dwellings. According to the Community Survey 51% of eThekwini households in shacks not in backyards have one or more children.

### 5.3 Employment

Data from the 2004 Labour Force Survey indicates an unemployment rate of 38% for adults living in shacks not in backyards, significantly higher than the municipal unemployment rate of 27%. That same data source indicates that 21% of employed individuals living in shacks not in backyards are employed in the informal sector, a proportion that is above the municipal average (14%). 56% are employed in the formal sector (two thirds of them are permanently employed) and a further 22% are domestic workers<sup>32</sup>.

<sup>&</sup>lt;sup>31</sup> A household is considered over-crowded if there are more than two people per room.

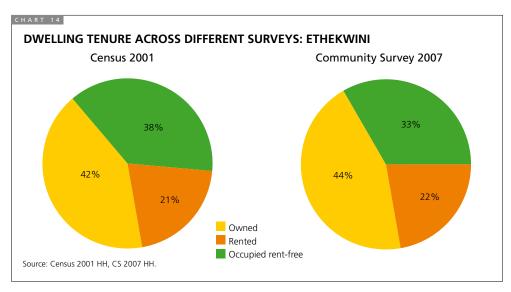
<sup>32</sup> Sample sizes are too small to analyse data on agricultural workers.

## 5.4 Age of settlements and permanence

In 2001, the majority of households living in informal settlement EAs in eThekwini (79%) were living there five years previously. In 2001, 51% of households living in informal settlement EAs claimed to own their dwelling; 22% rented and 27% occupied the dwelling rent-free. 26% of eThekwini households in informal settlement EAs had another dwelling aside from their main dwelling.

Analysis of data from the 2007 Community Survey indicates that the majority of people living in eThekwini in a shack not in a backyard in 2007 had been living there for an extended period of time. Across the municipality, 73% said they had not moved since 2001.

Data on tenure status can also provide an indication of permanence. The primary survey categories include rental, ownership (with or without a mortgage or other form of finance) and rent free occupation. Data from the 2001 Census and 2007 Community Survey indicates that as with the province as whole, rentals of shacks not in backyards are noticeably higher than in other provinces. A sizeable proportion of households say they own their dwellings.



#### 5.5 Education

In 2001, 16% of eThekwini adults aged 18 and above living in informal settlement EAs had no schooling; 15% had a Matric and a further 2% completed Technikon, University or other Post Matric.

In 2001, 15% of adults aged 18 and above living in shacks not in backyards had no schooling. According to the Community Survey, this had declined to 7% in 2007. School attendance in 2007 for children under the age of 18 living in shacks not in backyards is lower than for the municipality as a whole (65% versus 73%).

# Conclusions

By their nature, informal settlements are difficult to monitor. They can change more rapidly than the systems designed to monitor them. Nevertheless, there is some data available.

The schema below summarises some of the most common indicators associated with individuals, households, dwellings and settlements. While the importance of the indicators depends on the analysis required, those indicators in red are thought to be particularly important to track over time in order to assess priorities for upgrading purposes. To populate this data, a range of data sources is required, including photography, household surveys, municipal data relating to services provided and available infrastructure as well as location and capacity indicators relating to facilities such as schools, hospitals and law enforcement.

#### CHART 15 **INFORMAL SETTLEMENT INDICATORS Individuals** Household level Dwelling level Settlement level Number • Number of households • Number of dwellings Number of settlements • Household size Dwelling size (rooms Age Boundary and square Gender Household and squ. meterage) meterage • Place of birth composition Type of dwelling • Dwelling count and Highest level of • Household income Materials used to densities education Year household moved construct the dwelling Household count School attendance to the settlement Key community based Occupation Year household moved organisations active in the Marital status into the dwelling settlement • Spouse live in the • Household level access • Facilities, density and dwelling capacity indicators within/ to water, sanitation, • Relationship to near settlement electricity and refuse household head Health removal • Perception of key risks • Rental/ownership of Safety • Experience of key risks land Social services • Health levels Basis of land Education • Experience of crime ownership (formal title • Transport and roads • Date moved to the Commercial facilities or other) • Rental/ownership of • Proximity to and settlement • Date moved into the dwelling capacity of bulk service dwelling • Number of people infrastructure • Burden of disease (as per employed in the household health records) • Number of grant • Reported crime (as recipients in the per police records or household community forums) • Reported incidents of fire • Reported incidents of flooding Land ownership Geo technical characteristics Satellite photography Household survey Household survey Household survey Aerial photography Aerial photography Household surveys Municipal data Other agency data

# Contacts and references

## List of key contacts

Alwyn Esterhuizen, AfriGIS (email and telephone)

Faizal Seedat, Housing Unit, Durban (email)

Isabelle Schmidt Dr., Statistics South Africa (telephone and email)

Maria Rodrigu, Chamber of Mines Information Services (email and telephone)

Niel Roux, Statistics South Africa (email and telephone)

Peter Woolf, Strategic Housing Support, KwaZulu-Natal (email and telephone)

Pieter Sevenshuysen, Remote Sensing and GIS Applications, GTI (email and telephone)

Rob Anderson, Statistics South Africa (email and telephone)

Stuart Martin, GTI (email and personal interview)

#### Other sources

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National Department of Human Settlement 2009/2010 Informal Settlement Atlas, provided by the HDA

# Appendix: Statistics South Africa surveys

### 8.1 Community Survey 2007

The 2007 Community Survey, the largest survey conducted by Stats SA, was designed to bridge the gap between the 2001 Census and the next Census scheduled for 2011. A total of 274,348 dwelling units were sampled across all provinces (238,067 completed a questionnaire, 15,393 were categorised as non-response and 20,888 were invalid or out of scope). There is some rounding of data (decimal fractions occurring due to weightings are rounded to whole numbers, therefore the sum of separate values may not equal the totals exactly) in deriving final estimates. In addition, imputation was used in some cases for responses that were unavailable, unknown, incorrect or inconsistent. Imputations include a combination of logical imputation, where a consistent value is calculated using other information from households, and dynamic imputation, where a consistent value is calculated from another person or household having similar characteristics.

Several cautionary notes on limitations in the data were included with the release of reports on national and provincial estimates in October 2007<sup>33</sup>. The October 2007 release adjusted estimates of the survey at national and provincial levels to ensure consistency by age, population group and gender. Estimates at a municipal level were reviewed due to systematic biases (as a result of small sample sizes). These revisions used projected values from the 1996 and 2001 Censuses. Adjustments were made to the number of households separately to the number of individuals.

Direct estimates from the Community Survey are therefore not reliable for some municipalities. However, measurement using proportions rather than numbers is less prone to random error. Therefore the Community Survey is useful for estimating proportions, averages and ratios for smaller geographical areas.

### 8.2 General Household Survey

The target population of the General Household Survey consists of all private households in South Africa as well as residents in workers' hostels. The survey does not cover other collective living quarters such as students' hostels, old age homes, hospitals, prisons and military barracks. It is therefore representative of non-institutionalised and non-military persons or households in South Africa.

<sup>33</sup> More details on this can be found in the Community Survey statistical release provided by Stats SA (P0301.1).

The sample was selected by stratifying by province and then by district council. Primary Sampling Units (PSUs) were randomly selected from the strata and then Dwelling Units were randomly selected from within the PSUs. For the 2007 GHS, a total of 34,902 households were visited across the country and 29,311 were successfully interviewed during face-to-face interviews. For the 2009 GHS, a total of 32,636 households were visited across the country and 25,361 were successfully interviewed during face-to-face interviews. To arrive at the final household estimate the observations were weighted up to be representative of the target population.

### 8.3 Income and Expenditure Survey 2005/6

The Income and Expenditure Survey is a survey of the income and expenditure patterns of 21,144 households. This survey was conducted by Stats SA between September 2005 and August 2006. It is based on the diary method of capture. It is the most comprehensive nationally representative source for data on household income; however income estimates in this survey are lower than estimates in the national income accounts reported by the Reserve Bank. The Analysis of Results report published by Stats SA highlights that respondents will under-report income 'either through forgetfulness or out of a misplaced concern that their reported data could fall into the hands of the taxation authority'<sup>34</sup>. No adjustments have been made.

#### 8.4 Census 2001

The Statistical Act in South Africa regulates the country's Censuses. In general a census should be conducted every five years unless otherwise advised by the Statistics Council and approved by the Minister in charge. The Act also allows the Minister to postpone a census. In the case of the census meant to follow that of 2001, a postponement was granted in order to examine the best approach to build capacity and available resources for the next census. Consequently the next Census will only take place in late 2011.

#### 8.5 Enumerator Areas

All EAs, which are mapped during the dwelling frame and listing process for Census, have a chance to be selected for the master sample used in the Stats SA sample surveys. Once an EA is listed, the listing is maintained, and it has a chance to be selected for a survey based on the Stats SA stratification criteria. Thus, the EA is chosen regardless of the classification that was done in Census 2001.

<sup>&</sup>lt;sup>34</sup> Statistics South Africa (2008), Income and Expenditure of Households 2005/2006: Analysis of Results, Report No. 01-00-01, 2008.

2011 ENUMERATION AREA TYPES								
2011 EA types	EA land-use/zoning	Acceptable range in dwelling unit (DUs) count per EA	Ideal EA dwelling unit count (DUs)	Geographic size constraint				
Formal residential	Single house; Town house; High rise buildings	136-166	151	None				
Informal residential	Unplanned squatting	151-185	168	None				
Traditional residential	Homesteads	124-151	137	None				
Farms		65-79	72	<25km diameter				
Parks and recreation	Forest; Military training ground; Holiday resort; Nature reserves; National parks	124-151	137	None				
Collective living quarters	School hostels; Tertiary education hostel; Workers' hostel; Military barrack; Prison; Hospital; Hotel; Old age home; Orphanage; Monastery	>500	500	None				
Industrial	Factories; Large warehouses; Mining; Saw Mill; Railway station and shunting area	113-139	126	<25 km²				
Smallholdings	Smallholdings/ Agricultural holdings	105-128	116	None				
Vacant	Open space/ Restant	0	0	<100 km <sup>2</sup>				
Commercial	Mixed shops; Offices; Office park; Shopping mall CBD	124-151	137	<25 km <sup>2</sup>				

Source: Statistics South Africa.

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KWAZULU-NATAL RESEARCH REPORT

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#### The Housing Development Agency (HDA)

Block A, Riviera Office Park, 6 – 10 Riviera Road, Killarney, Johannesburg PO Box 3209, Houghton, South Africa 2041

Tel: +27 11 544 1000 Fax: +27 11 544 1006/7

www.thehda.co.za

