TO:	BIDDERS
FROM:	THE HDA
DATE:	29 JUNE 2023
DESCRIPTION	**THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE INTERNET SERVICES TO ALL HDA OFFICES NATIONALLY.**
TENDER NUMBER:	**HDA/JHB/2023/022**

Question 1: Please may you advise on what type of VDOM are you looking for?
Answer 1: VDOM will be configured on the FortiGate appliance.
Question 2: Please specify a Fortinet appliance you are looking for?
Answer 2: We require a Fortinet 40F appliance.
Question 3: 1. Kindly specify if you will want licensing with their FortiGate Firewalls and the FortiAnalyzer. 2. We would like to know the capacity for the backup storage (assumed 4tb based on 1TB x 4 servers but this does not account for growth)
Answer 3: 1. **Service provider to provide both the appliance and licenses** 2. **Correct 1TB per server**
Question 4: **1.** Please can you advise on the address and GPS co-ordinates of the two: Cape Town and Limpopo **2.**   With regards to the 15 Hours Monthly on-site support, to support and managed any network connectivity issues between the service provider proposed network and the internal HDA network. Can you please provide more detail if this includes the management of HAD internal network including switches and wireless devises. And if so please can you provide the quantity and of devices. And please can you advise of the type of switches.
Answer 4: **1. Limpopo Currently no office premises has been found for the below office and a cost estimate will do for now.** **The CTN office will be in the CBD of Cape Town and the HDA PE will be in Newton.**

2. The HDA currently has 16 x 48 port Aruba managed POE switches, 30x Aruba APs with 5 VLans for Lan, wifi, guest wifi, telephony and servers.

Question 5: I have a few questions here, we usually require a scoping session with regards to Professional Services for the FortiNet appliances in order to give an estimate on installation hours. Perhaps you would be able to assist me with information on the below request?

Configuration required per device/site:

1.   SSL VPN required per site?
2.   Amount of users per site?
3.   AD Authentication at HQ and per site?
4.   Amount of IPsec tunnels required?
5.   SD-WAN requirements?
6.   Routing requirements, BGP?
7.   Current network devices within the environment
8.   Traffic shaping requirements?
9.   AD-VPN requirements?
10.   VLAN's required per site?
11.   UTM profiles required?
12.   DNAT/VIP rules required per site?
13.   Firewall rules required per site?

Answer 5: I have a few questions here, we usually require a scoping session with regards to Professional Services for the FortiNet appliances in order to give an estimate on installation hours. Perhaps you would be able to assist me with information on the below request?

Configuration required per device/site:

1. SSL VPN required per site? 1 per site
2. Amount of users per site? Total of 300 users, HQ will be the breakout
3. AD Authentication at HQ and per site? Correct
4. Amount of IPsec tunnels required? No
5. SD-WAN requirements? Yes for all sites
6. Routing requirements, BGP? NO
7. Current network devices within the environment - 400
8. Traffic shaping requirements? Yes for data and telephony
9. AD-VPN requirements? Yes
10. VLAN's required per site? 5 VLANs
11. UTM profiles required? Yes
12. DNAT/VIP rules required per site?no
13. Firewall rules required per site? About 30 rules