

TO: BIDDERS

FROM: THE HDA

DATE: 09 JUNE 2023

THE APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE HOUSING DEVELOPMENT AGENCY HEAD OFFICE, 4 KIKUYU ROAD, SUNNINGHILL, GAUTENG

TENDER NUMBER: HDA/JHB/2023/005

Question 1: Are we going to install new hygiene equipment? Or are we going to use the previous hygiene equipment's that was already installed?

Answer 1: Use the ones already installed.

Question 2: And how many hygiene equipment?

Answer 2: N/A

Question 3: Stone Floors (ceramic is on reception areas only?)

Answer 3: Yes

Question 4: Do you have Canteens or it's only a kitchen, with microwave and fridge.

Answer 4: Canteens

Question 5: Do you have door mats?

Answer 5: Yes

Question 6: Do you have water coolers?

Answer 6: Yes

Question 7: 5.2.6 All toilet roll dispensers must be lockable – in the event that this is currently not the case, the cost of replacing locks with duplicate keys must be quoted as a separate item.

Answer 7: Yes

Question 8: we asking for clarity on 5.2.5 and 5.2.6, to me is as if we going to use the old hygiene equipment's. Nd yes in the meeting they said we gonna install the new hygiene equipment's that's why I m asking for clarity

Answer 8: Use all existing equipment

Question 9: Should pricing be included in the USB

Answer 9: Yes

Question 10: Can we submit application forms and proof of payment for checks as requested on page 25

Answer 10: Yes

Question 11: Kindly advise the finish type of hygiene equipment will be required i.e. white plastic finish or stainless steel?

Answer 11: NO equipment required.

Question 12: 5.3.11, 5.3.12 and 5.3.13 is this for the duration of the contract?

Answer 12: Yes

Question 13: 9.1.1 does this mean that a cleaner will only be employed for 3 months at HDA?

Answer 13: No. The bidder must decide how to implement the cleaning schedule according shift rotation required.